



# CERTIFICATE



AN ISO 9001-2008 COMPANY

## ART NIRMAN LTD

### DETAILS OF INVESTOR'S REQUESTS / COMPLAINTS

REPORT FOR THE PERIOD : 01-01-2018 TO 31-03-2018

| SRL.NO. | NATURE OF REQUESTS/COMPLAINTS                                                                       | OPENING<br>BALANCE | STOCK<br>EXCHANGE | SEBI     | OTHERS   | TOTAL<br>RECEIVED | REDRESSED | PENDING  |
|---------|-----------------------------------------------------------------------------------------------------|--------------------|-------------------|----------|----------|-------------------|-----------|----------|
| 1       | DELAY IN TRANSFER OF SHARES.                                                                        | -                  | -                 | -        | -        | -                 | -         | -        |
| 2       | NON-RECEIPT OF SHARES/ DIVIDENDS/<br>RIGHTS/ BONUS SHARES.                                          | -                  | -                 | -        | -        | -                 | -         | -        |
| 3       | DELAY/ NON-RECEIPTS IN ISSUE OF<br>DUPLICATE SHARES.                                                | -                  | -                 | -        | -        | -                 | -         | -        |
| 4       | DELAY/ NON RECEIPT OF ANNUAL REPORTS.                                                               | -                  | -                 | -        | -        | -                 | -         | -        |
| 5       | DELAY/ NON-RECEIPT OF REDEMPTION<br>AMOUNT OF DEBENTURES.                                           | -                  | -                 | -        | -        | -                 | -         | -        |
| 6       | DELAY/ NON-RECEIPT OF INTEREST ON<br>DEBENTURES.                                                    | -                  | -                 | -        | -        | -                 | -         | -        |
| 7       | DELAY/ NON-CREDIT OF SHARES IN THE<br>ACCOUNT BY THE BROKER.                                        | -                  | -                 | -        | -        | -                 | -         | -        |
| 8       | DELAY/ NON-PAYMENT OF SALE PROCEEDS<br>BY THE BROKER ETC.                                           | -                  | -                 | -        | -        | -                 | -         | -        |
| 9       | MANIPULATION IN THE ACCOUTS<br>STATEMENTS.                                                          | -                  | -                 | -        | -        | -                 | -         | -        |
| 10      | UNAUTHORIZED TRADES AND<br>UNAUTHORIZED MOVEMENTS OF SHARES<br>AND FUNDS FROM THE CLIENT' ACCOUNTS. | -                  | -                 | -        | -        | -                 | -         | -        |
| 11      | DABBA TRADING/ CHURNING ETC. IN<br>CLIENTS' ACCOUNTS.                                               | -                  | -                 | -        | -        | -                 | -         | -        |
| 12      | DELAY/ NON-UPDATING OF CLIENTS'<br>INFORMATION IN RECORDS.                                          | -                  | -                 | -        | -        | -                 | -         | -        |
|         | <b>NIL COMPLAINT RECEIVED</b>                                                                       | <b>0</b>           | <b>0</b>          | <b>0</b> | <b>0</b> | <b>0</b>          | <b>0</b>  | <b>0</b> |

For SHAREX DYNAMIC (INDIA) PVT.LTD.

(AUTHORISED SIGNATORY)